

The Westbridge Way

Simple to understand

Responsive to the needs of all our students

Flexible enough to change and modify as needed



whakarangatirahia be the best you can be

Our Mission

In collaboration with the IWS and whanau, to provide educational programmes for our students that will enable them to:

- Maximise their learning, strengths and potential and develop positive and pro-social behaviours
- Enhance their cultural identity and self-efficacy
- Successfully transition back to their whanau, school and community

Our Values

- Whakaute: To be respectful of people and property
- Manaakitanga: To care for others' needs: their feelings, dignity, safety and wellbeing
- Whanaungatanga: To work in partnership and reflective collaboration with others to strengthen connections and trust
- Pono: To work with honesty and integrity in all of our interactions with others
- Taha Wairua & Taha Tinana: To observe spiritual and physical practices that enhance wellbeing and identity
- Taha Hinengaro: To nurture individuals' mental and emotional wellbeing

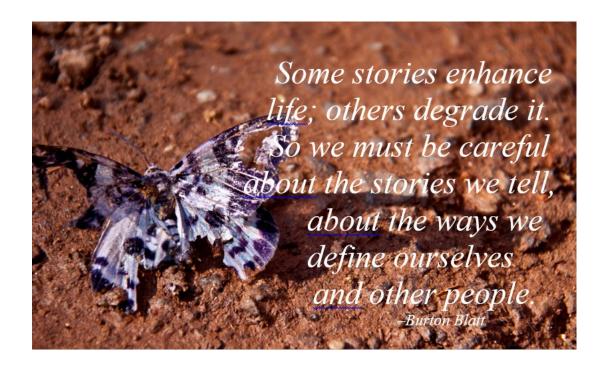
Underpinning Beliefs

We Believe

- All behaviour serves a function
- Everyone is capable of learning new behaviours
- All young people deserve to be treated with respect and to be seen as the positive change they can be

This means...

- We seek to understand our learners needs and challenges
- We promote and support positive behaviour
- We talk in a hopeful way about our students



Setting the Scene

"I have come to a frightening conclusion.

I am the decisive element in the classroom.

It is my personal approach that creates the climate.

It is my daily mood that makes the weather.

As a teacher, I possess tremendous power to make a child's life miserable or joyous.

I can be a tool of torture or an instrument of inspiration.

I can humiliate or humour, hurt or heal.

In all occasions it is my response that decides whether a crisis will be escalated or de-escalated, and a child humanised or dehumanised."

Hiam Ginot

The best strategies are proactive ones. If the programme is pitched at the right level, has high rates of positive reinforcement and a student is engaged then they are likely to be behaving appropriately. If a student is misbehaving, you need to first look at the programme and proactively change what you the adult can be doing differently.

- Ensure class and behavioural routines are well established and expectations are consistent and clear.
- Ensure appropriate behaviour is modelled and rewarded. Ensure programmes and activities are planned and organised so that problems are less likely to occur.
- Safe space: Students are encouraged to make good choices. Students may choose to take themselves to an agreed space to calm themselves down. If a student has made such a choice, they may return at any time.
- Decide as a team what behaviours can be ignored.
- Use visual prompts.
- Use positive, proactive language (e.g. instead of 'stop yelling' try something like 'speak quietly).
- Remind student of their goals and encourage them to make good choices.
- Remind the student of positive consequences for making good choices.
- Redirect the student and secure the response with high rates of positive reinforcement.
- Give the student a choice within a parameter (e.g. either you can put that in your desk or give it to me to put in my desk).
- Remind the student of natural justice and logical consequences.
- Give high rates of reinforcement to all students who are engaged and behaving appropriately.

Positive Behaviour 4 Learning



Westbridge is a positive behaviour for learning school. This means that we aim for positive behaviour and learning to be a part of the Westbridge Way of life. As a whole school we have adopted agreed expectations which guide the way we interact with one another. We think about how those expectations can be lived throughout our day, for instance, how respect is shown in the classroom, playground and in the afternoon programme. We utilise our PB4L Matrix to help us envisage what this looks like in each setting. We believe in using restorative essentials practice to resolve any matter arising between staff and student or student and student. Restorative conversations allow for all involved to express concerns in a safe, respectful manner.



As a whole school team we also teach routines that happen across the school so that everyone understands and is clear about what is expected. PB4L encourages us as a team to build relationships and ways of working together that encourage our young people to use these same positive ways in their school and home lives. This supports our young people to Whakarangatirahia—'be the best that they can be'.

		BATH- ROOM	Aim at the stainless steel Leave the bathroom the way you would like to find it	Wash your hands with soap & water	Flush the toilet after use Put used paper in toilet
		HALLWAYS	Keep your hands by your sides Walk quietly in line	Walk safely Maintain personal space in line	Walk quietly in line
je		PLAY- GROUND	Include others in games Sharing equip- ment	Wear Sun- screen	Joining in the activity Return equipment to trolley when asked Play within the rules of the activity
ou can be		WHARE KAI	Using table manners Karakia	Use cuttery appropriate- ly Sitting around table Washing hands with soap & water	Clean up your space Complete allocated chores
rahia - To be the Best that you can be!	SETTING	ASSEMBLY /HUI	Sing Shake pre- senter's hand/ raise hand and make eye con- tact Clap appropri- ately	Walk in a line with class/ cottage & staff entering Line up with class/cottage when called for exiting	Sit with class/ cottage in rows Follow assem- bly leaders' instructions
be the E		TRANSP	Keep vehicle clean	Keep your- self inside the vehicle at all times Stay seated & seat belt buckled at all times Unbuckle when adult gives the instruction	Walk with adult to bag room to pick-up/ drop-off bag(s) Remove bag(s) with adult supervision
Whakarangatirahia - To		SWIM- MING POOL	Listen to the adults	Following pool rules Look & listen for the whistle Always walk around the pool	Wear correct swim wear Wear sun- screen
		LIBRARY /RAINBOW READING	Use a quiet voice Look after the books Use all re- sources ap- propriately	Use all furniture appropriately Lining up to enter/exit the library	Wait for adult to check out/ in books Put all books back where you found them Read silently to yourself
		LEARN- ING SPACE	Raise hand & wait quiet- ly to be called on One person speaking at a time	Sitting in your place properly Maintain personal space	Complete tasks to the best of your ability Focus only on your work Listening
		ALL SET- TINGS	Communi- cating pleasantly and politely	Follow adult instructions straight away Keeping hands and feet to myself	Do my best work and ask for help when I am stuck
VICTANIONING			RESPECT	SAFETY	RESPONSIBILITY
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Promoting & Supporting Positive Behaviour

The 2018 Westbridge Model to promote and support positive behaviour is based on a similar structure to computer 'Gaming'. Students unlock privileges and rewards as they increase in levels. Levels are identified with wristbands which the students wear at all times.

- All students upon entry to Westbridge are introduced to the Band System.
- Students accrue points each day based on their achievement of behavioural goals.
- The minimum number of days before a student can progress through each level range from 10 to 30 according to the level they are trying to move up to.
- Students first progress level is Kakariki/Green and they move through each band until they reach Koura/Gold Level.
- If the target of consecutive days in a row is reached, the student moves into that band level.*

WESTBRIDGE SOCIAL SKILLS PROGRAMME				
GOALS				
Goal 1: Doing what the teacher tells me straight	Kakariki—Green Level—Achieved after 10 days of 80% in a row			
away	Mā-White Level — Achieved after 10 days			
	of 85% in a row			
Goal 2: Com- municating	Kōwhai–Yellow Level - Achieved after 15			
pleasantly and politely	days of 90% in a row			
	Rauwhero Neon Level – Achieved after 20			
Goal 3: Doing my best and ask- ing for help	days of 92% in a row			
	Hiriwa-Silver Level – Achieved after 25			
	days of 95% in a row			
Goal 4: Keep my hands and feet				
to myself	Kōura-Gold Level — Achieved after 30 days of 97% in a row			

WESTBRIDGE SOCIAL SKILLS PROGRAMME—Band Privileges

Goal 1: Doing what the teacher tells me straight away

Kakariki—Green—After 10 days in a row at 80% or above, students enter the Band level system.

Privileges: three books for bedtime overnight



Mā-White Level – Achieved after 10 days in a row at 85% or above.

Privileges at School: drawing at your desk, drawing on the white board at reinforcement time Both skateboard use Cottage a toy or activity for bedtime overnight











Goal 2: Communicating pleasantly and politely

Kōwhai-Yellow Level - Achieved after 15 days in a row at 90% or above.

Privileges at school: help hand money out Both bike use Cottage 8.15 bedtime, pencils/activity books for bedtime overnight,



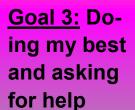






Rauwhero Neon Level – Achieved after 20 days in a row at 92% or above

Privileges at school: unaccompanied toilet breaks, bell monitor rotation, fortnightly reward trip, help the TA/teacher/Youth Worker with data, helping caretaker, select lunch games, being a messenger, unaccompanied travel to the office & sick bay Cottage 8:30 bedtime, watering the gardens, cooking breakfast or dinner



















Hiriwa-Silver Level – Achieved after 25 days in a row at 95% or above.

Privileges at school: can choose a different learning station in the classroom, clip board rotation, leading social games in class, school photography, reward computer time, taking rubbish independently, delivering lunches Both: IPAD time Cottage: 8:45 bedtime, gym use, taking cooks dishes, lap top time in the cottage, play on the playground for 20 minutes with 2 friends of your choice

Goal 4: Keep my hands and feet to myself



















Kōura-Gold Level – Achieved after 30 days in a row at 97% or above.

Privileges at school: Gold uniform, comfy chairs, leading lunchtime games, personal assistant to the teacher, can come down to school at 9am and back to cottage at 3pm unaccompanied, personal email address, taking a mentoring role Cottage: weekly bubble bath, running and allocation of kitchen duties, sleep over at a cottage, 9pm bedtime, PS3/4 use in the cottages, unaccompanied

visiting privileges to other cottages/play areas, clock











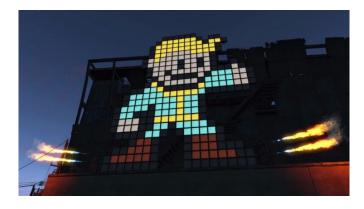






On weekends bedtimes, laptops and Ipads are negotiated as a reward for all levels instead of being a privilege for specific levels. No more than 1 hour per day for computers.

Goals and Points and Band Progression



Each student has four goals they are working on at one time and can accrue a total of 16 points in each block or a total of 208 points per day during the week and 96 per day on Saturday and Sunday. There are 13 blocks each day across the school and residence Monday to Friday and 6 blocks in the weekend days. The goals differ for each band, as get progressively harder goals. The points tell us how well the student is achieving these goals and whether they have mastered these and are now ready for harder goals.

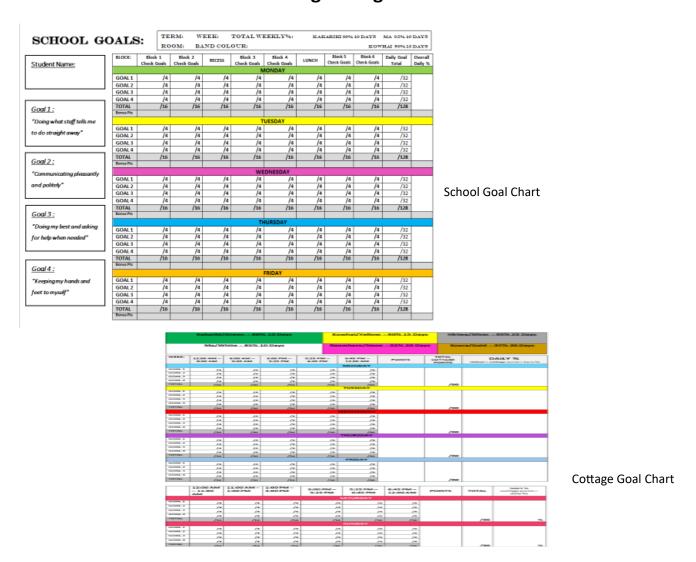
GOALS	POINTS FOR GOAL ACHIEVEMENT WEEK			
Goal 1: Doing what	Residential Morning	12.00am-8.00	16 points	
the teacher tells me straight away	Worling	8.00-8.45	16 points	
	School Block	1	16 points	
	School Block	(2	16 points	
Goal 2: Communicating pleasantly	Morning Tea	16 points		
and politely	School Block	16 points		
	School Block	16 points		
Goal 3: Doing my	Lunch	16 points		
best and asking for help	School Block	16 points		
	School Block	16 points		
	Residential	3.00pm-5.25	16 points	
Goal 4: Keep my hands and feet to	Afternoon	5.25pm-6.45	16 points	
myself		6.45-12.00am	16 points	
	TOTAL F	208 POINTS		

POINTS FOR GOAL ACHIEVEMENT WEEKEND		
12.00am-11.00	16 points	
11.00-1.00	16 points	
1.00-3.00	16 points	
3.00-5.25	16 points	
5.25-6.45	16 points	
6.45pm-12.00am	16 points	
TOTAL POINTS	96 POINTS	

Goals and Points across School & Residential

Students start with 0 at the beginning of each block and earn points during the block by demonstrating that they are working on the goals set. The Goal Points Values awarded are:

- 4 Always achieving their goal
- 3- Often achieving their goal
- 2- Sometimes achieving their goal
- 1- Seldom achieving their goal
- **0-Never achieving their goal**



The only exception is keeping my hands and feet to myself. If a student physically harms another person then the points scored for this goal are zero for this block.

Points Accrued when students use a 'self calming' strategy



We do not want to discourage students from making good choices and using an agreed 'self-calming' strategy when they require it. However, we also want them back in the programme as quickly as possible where they can receive high rates of positive reinforcement for their good choices.

If a student is using an agreed upon 'self-calming' strategy for:

Less than 10 minutes: Can earn full points

Between 10-20 minutes: Can earn up to 3 points per goal

Between 20-30 minutes: Can earn up to 2 points per goal

Between 30-40 minutes: Can earn up to 1 point per goal

40+ minutes: PNE

*If a student does not go to an agreed safe space, PNE.

Make up learning tasks

The purpose of make up learning task is to encourage students to persist with and successfully complete any missed learning opportunities. Their learning is important and their time at Westbridge is an opportunity for them to accelerate their learning progress.



When to Use Make Up Learning Tasks

Time is allocated for students to 'make up missed learning' between 3-5pm each day after school . When a student misses out on learning or completing a task due to their behavioural choices, the teacher will put that task aside for them to complete in the make up learning time. Educators will be available to assist the student with their learning where required. As soon as the missed work has been completed, the student is able to re-join the residential programme and earn points.

When it is not Appropriate to Use Make Up Learning Tasks

Make up learning is not used when a student is slow to finish their work or does not complete their work. It is not a punishment but an opportunity for a student to make a good choice and complete a missed learning task at another time.

Assisting Students Back on Track

Our aim is to have the student complete the task with the least amount of stalling and procrastination. The quicker the student completes the learning task, the more points they can earn in the residential programme.

3.00-3:30pm	Can earn up to full points back in residential
3.30-4.00pm	Can earn up to 3 points per goal
4.00-4:30pm	Can earn up to 2 points per goal
4.30-5.00pm	Can earn up to 1 point per goal
After 5.00pm	No points earned for that block

The same rule applies for students who are late to school because of their behavioural choices.

9.009.10am	Can earn up to full points in school
9.10-9.20am	Can earn up to 3 points per goal
9.20-9.30am	Can earn up to 2 points per goal
9.30-9.40am	Can earn up to 1 point per goal
After 9.40am	No points earned for that block.

Social Skills and Key Competencies

To help students to achieve their goals we teach social skills that build their NZC Key Competencies. We know when students are working at Kōura-Gold, they need to learn more complex skills than when they were at Kakariki-Green. Youth Workers will therefore tailor their lessons to the needs of the group from 5.40pm to 6.00pm each evening. The school team will reinforce these skills during students' learning programmes.

GOALS	SOCIAL SKILLS TAUGHT	KEY COMPETENCIES						
COALO	SOCIAL SKILLS TAUGHT	Managing Self	Participating & Contributing	Relating to Others	Using Language Symbols & Text	Thinking		
	Mā-White Level – Achieved after	r 10 days in a row a	· ·	_		_		
Goal 1: Do-	Listening							
ing what the	Following instructions							
teacher tells	Introducing yourself							
me straight	Asking for help							
	Saying thank you/please							
away	Kōwhai–Yellow Level - Achieved	d after 15 days in a	row at 90% or abou	ve	<u> </u>			
	Contributing to discussions							
	Asking permission							
	Accepting no							
Goal 2:	Taking turns							
Communi-	Sharing							
cating	Being honest							
pleasantly	Rauwhero Neon Level – Achieve	d after 20 days in a	row at 92% or abo	ve				
and politely	Accepting consequences							
and pointery	Dealing with wanting some- thing that isn't yours							
	Apologising							
	Asking a question							
	Cooperating							
	Accepting a compliment							
Goal 3: Do-	Hiriwa-Silver Level – Achieved a	fter 25 days in a rov	v at 95% or above					
ing my best	Dealing with Embarrassment							
and asking	Avoiding trouble							
for help	Responding to teasing							
	Offering help							
	Being a good sport							
	Kōura-Gold Level – Achieved after 30 days in a row at 97% or above							
	Reacting to failure							
Goal 4:	Dealing with group pressure							
Goal 4:	Problem solving							
Keep my	Dealing with accusations							
hands and	Negotiation							

Token Economy

A 'Token Economy' is also part of the Westbridge Behaviour Programme. This is a system for providing specific praise and attention (positive reinforcement) to a learner by giving them 'recognition/encouragement' for completing tasks and goals and behaving in other desired ways. It helps us as educators to remember to reward positive behaviour and helps students to stay motivated to achieve their goals in each block.

School Reinforcement

In school, positive and pro-social behaviours are rewarded with bonus point 'Westbridge money' which students accumulate and spend at an 'Auction' at the end of the week. Students also receive 10 minutes of 'reward/reinforcement' time if they achieve a certain number of goal points during a block of time.

30+ 10 minutes Reinforcement on screen

28 10 minutes Reinforcement (no screen)

<28 Keep working

Independence points: 2 minutes reinforcement on screen

GOALS	POINTS FOR GOAL ACHIEVEMENT				
Goal 1: Doing what	Residential Morning	12.00am-8.00	16 points		
the teacher tells me		8.00-8.45	16 points		
straight away	School Block 1	16 points			
	School Block 2		16 points	_	10 minutes
Goal 2: Communi- cating pleasantly and	Morning Tea		16 points		Reinforcement
politely	School Block 3		16 points		
	School Block 4		16 points		10 minutes
Goal 3: Doing my	Lunch		16 points		Reinforcement
best and asking for	School Block 5		16 points		
help	School Block 6		16 points	<u></u>	10 minutes
	Residential After-	3.00pm-5.25	16 points		Reinforcement
Goal 4: Keep my	noon	5.25pm-6.45	16 points		
hands and feet to my- self		6.45-12.00am	16 points		
	TOTAL POINTS		208 POINTS		

Residential Reinforcement

Positive and pro-social behaviours are rewarded with bonus points 'Westbridge money' which students accumulate and spend at an 'Auction' once a fortnight. Students also receive two weekly rewards from the list dependent on their weekly percentage.

REWARDS

Residential Reinforcement

90% - 100%

20 Minutes Extra on Bed
20 Minutes sleep in
30 Minutes IPAD/laptop time
Supper Milo + 4 biscuits
Visit another cottage for dinner
Invite a friend for dinner
No chores for a day
Serve dinner
Extra phone call home
Give bonus points to peers for an hour.

70% - 89%

15 minutes extra bed time
15 minutes sleep in
Supper Milo + 3 biscuits
Breakfast in front of T.V.
Dinner in front of T.V
Radio in room
Bubble Bath by candlelight
Footbath
Beauty Parlour (makeup+hair)
Manicure/Pedicure
Remote master (for an evening)

50% - 69%

10 minutes extra bed time

Supper Milo + 2 Biscuits

Write Afternoon/ Morning Programme on white board

Questions about Levels



What happens if a student's daily percentage drops below the target percentage?

- The student will reset consecutive days in a row to 0 days towards the next level.
- The student will remain on the level achieved.
- The student is still entitled to privileges strictly on the level they are working on.

For example: if a student has achieved silver level band, but their daily percentage drops to 87%, they are still entitled to silver level privileges. The consecutive days count will reset back to 0 days and the student must begin accruing 30 new successful days in a row at 97% in order to move up to gold level.

What happens if a student is absent for a block of time?

- If a student is with an adult at an appointment, school visit or completing a task, then the adult responsible for them will score that block.
- When a student is home for the weekend or away from school for a period of time, their parent/caregiver is responsible for allocating them a score and giving it to a staff member on return. Every weekend day score contributes to the consecutive days that help to decide if a student is ready to move levels.
- If a score is not possible then the block is taken off and the percentage calculated from the total amount of time scored. This includes if a student is unwell or goes to bed early to sleep.

For example: If a student is only present and scored for 11 blocks. Then they will be scored out of a total of 176 points. This way a fair percentage can be calculated.

Time Out Process

If the programme is pitched at the right level, has high rates of positive reinforcement and a student is engaged then they are likely to be behaving appropriately. If a student is misbehaving, we need to first look at the programme and proactively change what we as adults can be doing differently.



However, if a student is disrespectful, does not follow an instruction is disruptive, or behaving in a risky manner, staff will address this behaviour.

- 1. Ensure there is a high rate of reinforcement for the students doing the right thing.
- 2. Cue the student misbehaving in by giving them a clear, firm instruction "e.g. you need to speak pleasantly and politely".
- 3. Give students thinking space.
- 4. Students will be instructed to use 'safe space' by staff for reasons around safety.
 - Students will be reminded to make a good choice and use 'safe space' and a learning conversation will be had before student re-enters programme around why they were asked to go to 'safe space'.
 - Students that refuse to use 'safe space' when instructed will earn a PNE for the block.

Purpose of Time Out

The purpose of time out is to allow students time to calm, reconsider their behaviour choices and make a better choice upon returning to their learning. Time out will be used in accordance with a students individual safety plan.

Supporting students to recognise when they are ready to return to the classroom

Student will be supported by an adult when returning from time out or calming time to gauge how they are feeling and if they are ready to return to the classroom. Strategies for managing behaviour will be discussed ongoing in PPP's, IEP's, daily meetings and behaviour meetings and utilised by the adults working with our students.

Feelings Thermometer – How am I feeling now?



Bullying is a repetitive behaviour that is deliberate, harmful and involves a power imbalance. It might be obvious like hitting, or subtle like whispering in people's ears, or standing in people's space. The chart below is a good guide to determine the differences between bullying and conflict.

CONFLICT	BULLYING
Equal power between participants	Unequal power between perpetrator and victim
Issue or problem at centre of conflict	No apparent issue or contention between perpetrator and victim
Often one or isolated incident	Pattern of behaviour
Usually not a targeted action toward hurting someone	Victim is selected by perpetrator
Does not produce great fear and anxiety	Victim experiences fear and anxiety
Each person involved can defend or protect himself or herself	Victim can lack skills, resources, relationships for defending/protecting himself or herself
Goal of actions is not to control or intimidate another	Goal of action is to control or intimidate another
Issues are between participants Audience is not a key factor	Goal of action is to control or intimidate another
Willingness to solve problems	Reduced desire to solve problem
Participants usually want resolution to conflict	Perpetrator denies that there is a problem or claims it was just a 'joke'

Dillon, J. (2012). No place for bullying: Leadership for schools that care for every student. Australia: Corwin Press.

Responsibility for Bullying

All people in Westbridge have a role to play in preventing and responding to bullying, including the students. These roles include reinforcing, being an outsider, initiating the bullying, assisting the initiator, being the target, or defending the target.



Children's Responses to Bullying

Assistants are children who join the ringleader bullies

Reinforcers provide positive feedback to bullies (e.g., by laughing or cheering)

Outsiders withdraw from bullying situations

Defenders take sides with the victims, comforting and supporting them

What is it that bullies want? Bullying behaviour is often motivated by the bullies' pursuit of high status and a powerful, dominant position in the peer group

Bullies not only perceive themselves as dominant but also have high ideals concerning dominance — they want to be even more dominant than they are, and believe others expect them to be dominant.

Salmivalli, C., Lagerspetz, K., Björkqvist, K., Österman, K., & Kaukiainen, A. (1996). Bullying as a group process: Participant roles and their relations to social status within the group. *Aggressive Behavior*, 22, 1–15

Key actions that Westbridge takes to Increase School Safety and Prevent Bullying

- Teaching social and emotional skills to students so they can engage positively in groups and thereby experience the rewards this brings
- Procedures to discourage bullying and help victims such as Westbridge's bullying policy
- Logging Bullying Incidents detailing who, where and how often through our E Tap system and discuss these at meetings
- Identifying patterns through analysing ETAP data and our student wellbeing survey and addressing these
- Adopting a culture of safe telling which is encouraged through our consistent responses to bullying
- Upskilling students to confront bullying (with adult support) through our social skills programme and teaching in the classroom
- Reducing the time within minimal supervision—Westbridge students are accompanied by adults throughout all peer interactions.

Carroll-Lind, J. (2010). *Responsive Schools*. http://www.occ.org.nz/assets/Uploads/Reports/Education/Responsive-schools.pdf

Staff Response to Bullying

If they see a student being bullied, they will address the behaviour at the time

- ★ Label the behaviour and state what they expect
- ★ Remove the student bullying from the group using verbal instruction
- ★ Reinforce the student who was bullied for managing themselves positively & positively reinforce students displaying expected behaviour
- ★ Check they are okay, and follow up if needed
- ★ Cue the instigator back into the expected behaviour before they return to the group
- ★ Reflect the incident in the student's points
- ★ E tap the incident for both students

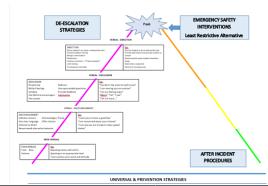
If a student reports being teased or bullied, they will

- ★ Listen to the student and validate their feelings
- → Tell them they did the right thing by letting an adult know
- ★ Explain that you will keep an eye on this behaviour
- ★ Move closer to the student who it has been alleged is bullying as this communicates that something is being done
- → Positively reinforce students engaged in expected behaviours
- ★ Etap the incident for both students

All staff working at Westbridge are trained in Safe Crisis Management techniques. The philosophy of Safe Crisis Management is:

- We are COMMITTED to the welfare & positive growth & development of students
- We CARE about students
- We know CONSISTENCY achieves better outcomes & growth of individuals
- We believe staff must be COMPETENT when working with individuals
- We believe in professional COURAGE: "Doing what's right, even when it's difficult"

When students behaviour escalates staff will use de-escalation strategies. They include:



VERBAL DIRECTION		Egs		
Direct appeal if you have a relat	ionship with	Ask the student to do an alternative task		
Positive problem solving		Provide alternatives and prompt student to choose Remind quickly what student should be doing State what is expected		
Benign confrontation				
Redirection				
Positive correction – "Praise san	dwich"	Remind of consequences		
Limit setting				
Consequence reminder				
VERBAL DISCUSSION		Egs		
Paraphrase	Redirect	'You don't like what he said to you"		
Reflect feelings	Use open-ended questions	"I am sensing you are anxious"		
Validate	Provide feedback	"You are feeling angry"		
Use Minimal encouragers	Summarise	"Mmm" "Yes" "I see"		
Use pauses		"Tell me more"		
VERBAL ENCOURAGEMENT		Egs		
Indicate concern Ackr	nowledge / Praise	"I want you to have a good day"		
Use clear language Offe	r choices	"I am concerned about your choices"		
Attempt to divert		"I can see you are trying to make a good choice"		
Recommend alternative behavior	avior			
USE OF PARAVERBALS & BO	DY LANGUAGE	 Egs		
Tone Rate		Speaking slowly and calmly		
Volume		Speaking at an appropriate level		
Body/facial posture and posi	tioning	Tone conveys your word and attitude		
	-	1		

As a last resort, in an emergency situation when behaviour poses an imminent danger of physical injury, and if less restrictive interventions and techniques have been tried, SCM restraint will be used to ensure safety.

One to One Programme



One to One Learning Programme is a short term intervention where a students needs to be away from other students for their safety or the safety of others. The student is removed from the school/residential programme and has an adult monitoring them at all times. The decision to place a student on an One to One Learning Programme at Westbridge is made as a school/residential leadership team and the purpose is to secure safety while we look at what is required to be put in place to support the student to be safe and successful back in the programme. In the residential and school programme the call for a One to One Learning Programme needs to be made by the senior on shift in consultation with either the Residential Manager, Principal or Deputy Principal. The programme will consist of individualised academic, social and emotional learning.

When a student is placed on a One to One Learning Programme there will be a meeting within 24 hours where key staff members meet to look at what is happening for that student and to put a plan in place to ensure that the student is successfully reintegrated back into the programme. When a student is placed on a One to One Learning Programme, the IWS psychologist is also informed and a request is made for support from them. Reintegration timetables are set during the meeting and will vary depending on the student and situation. Students may be on a One to One Learning Programme for different reasons and it is possible that two students may do the same thing, but only one student be placed on a One to One Learning Programme. This is because a One to One Learning Programme is not a punishment. It is a strategy to secure safety.

For example: two students may abscond. One student absconds because he/she is running away from Westbridge. The other student may abscond because they have been told they are transitioning back to mainstream and don't want to leave. On returning, it is felt the first student is at high risk of absconding again and is placed on a One to One Learning Programme. The second student is not and so they return back into the classroom.

The reintegration timetable will provide students with set times where they are practicing their goals in the programme. This allows staff to look at whether what they are doing is working or what they need to do differently if the student was not successful. If a student is in a One to One Learning Programme ,then they are still practicing their goals and earn points to transition their way back into the programme. However, their points are not calculated in their daily percentage and cannot be counted towards their consecutive days in a row. A student may be in a One to One Learning Programme in either residential or school or both depending on the student and the situation. If a student is on a One to One Learning Programme in one setting and not the other, their consecutive days in a row cannot be earned until they are successfully reintegrated back into the setting they were needing more support in.

44	If a child doesn't know how to read, we teach.
	If a child doesn't know how to swim, we teach.
	If a child doesn't know how to multiply, we teach.
	If a child doesn't know how to drive, we teach.
	If a child doesn't know how to behave,

we.....punish?

Why can't we finish the last sentence as automatically as we do the others?"

Herner 1988

To support students towards positive change

At Westbridge we utilise incentives and positive reinforcement to create change and provide extrinsic motivation to help student learn new skills

Self—belief, awareness of potential, motivation to learn and desire to succeed is:

And

- . Nurtured by the messages we receive
- Developed by experiences we have which confirms or contradicts those messages.

Hannant 2012